

23rd March 2020

RE: COVID-19 Business Continuity Plan

Dear Service User

We would like to make you aware that our current plans concerning the provision of genomics services during the COVID-19 outbreak are as follows:

- Whilst the majority of our staff are able to travel and attend the laboratory, our services will operate on a business as usual approach.
- If there is a requirement for any form of lockdown, or significant numbers of staff are sick or self-isolating, we will operate with minimum on-site staff, which will allow urgent services to be run.
- Urgent services are being agreed across the GLH Network under NHS England co-ordination. Prenatal and cancer testing will be prioritised, and our current plan is to comply with nationally agreed turnaround times; however, please be aware that some delays may be experienced.
- Please consider whether any non-urgent genomic tests are currently required, and if there is any possibility of delaying testing.
- Staff unable to be on site will remote work, where possible, therefore reports for non-urgent services will continue to be issued for wet lab work that has been completed.

As this is a rapidly evolving situation, any information is obviously subject to change, and please don't hesitate to contact the lab or ourselves directly if you need any further guidance or information.

With best wishes



Dr Angie Silmon
Y&NEGLH Operational Director



Prof Robert Taylor
Y&NEGLH Scientific Director



Professor Eamon Sheridan
YNE&GLH Medical Director